NEWS UPDATE

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WORKSAFE
WORKING TO MAKE A DIFFERENCE
worksafebc.com

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New claim services coming in 2009

Next year, WorkSafeBC will be launching the Claims Management Solutions (CMS) initiative – an entirely new system to manage claims – and realigning some of our claim services. Together, these initiatives aim to provide you and your employees with increasingly greater online access to claim information, improve our response time, achieve greater consistency in our decisions, help us become more transparent and efficient, and provide greater support to help your injured workers return to work safely. In the months ahead, watch for more details about these improvements and how they'll impact you and your employees.

Your 2009 rate information package

By now, you should have received an information package that outlines your rate for 2009, your experience rating adjustment (if applicable), plus details about claims your firm may have incurred. If you opened your account after October 10, when we printed the packages, you probably received a letter outlining your 2008 and 2009 rates instead. If you haven't received the package or the letter, please contact our Employer Service Centre at 604 244-6181, or toll-free at 1 888 922-2768. To view your rate information for any year from 2001 on, visit **www.worksafebc.com/insurance/premiums/ rate_information_packages**.

Maximum wage rate to increase

The maximum wage rate and the maximum coverage for Personal Optional Protection (POP) insurance are increasing, effective January 1, 2009. The maximum wage rate – the maximum earnings insurable per worker or active shareholder for the year – will increase to $68,500 per worker in 2009, up from $66,500 in 2008, while the maximum allowable POP coverage will increase next year to $5,708 per month from $5,542.

Changes to your remittance form

While the enclosed payroll and payment form may look different than it did in the past, your requirements haven't changed. As always, you're required to report your payroll and make your payment to WorkSafeBC four times a year (and to do an annual reconciliation of your account in February). There are two steps to completing your form: First, enter all the required payroll information and return your form to WorkSafeBC; second, make your payment. To simplify this process even further, go to Fast File and Pay or Online Reporting and Remitting at **WorkSafeBC.com**, where you can file your report and make your payment in just a few minutes.

TIME SAVER

Save time, paper, and postage when you use Fast File & Pay, an online service available at **WorkSafeBC.com**, which allows you to quickly and easily report your payroll and pay your premiums. And there's no need to sign up for our full range of online services. Try it now, instead of filling out and mailing the paper version of your Quarterly Payroll Report and Payment, and again in the next month or so when you get your 2008 Employer Payroll and Contract Labour Report to reconcile your account.

If you prefer, you can also complete these transactions within minutes over the phone by calling our automated phone service at 1 877 FilePay (1 877 345-3729).

Claim-related forms revised

Claim forms have been revised to support WorkSafeBC's new Claims Management Solutions (CMS) system, which is scheduled to launch in 2009. This has changed requirements for forms 6A and 7A. If, as the employer, you require injured workers to complete Form 6A (Worker's Report of Injury or Occupational Disease to Employer), please do not submit it to WorkSafeBC; instead, advise your staff to report any time-loss claims to WorkSafeBC's Teleclaim contact centre at 1 888 967-5377. The First Aid Report (Form 7A) is no longer required by WorkSafeBC. Your first aid attendant is still required to complete a First Aid Record, which must be retained on site. If you have questions, call the Claims Call Centre at 604 231-8888, or toll-free at 1 888 967-5377.

In the November/December issue of WorkSafe Magazine

B.C.'s health care workers face violence in the workplace. So, health care authorities, unions, and other partners are starting to fight back.

To read this story and learn about other helpful workplace tools, and to find out how to subscribe, visit **WorkSafeMagazine.com**.

CSA standards online

WorkSafeBC and its partners in the regulation of workplace health and safety across Canada have teamed up with the Canadian Standards Association to fund a two-year pilot project to give you online access to CSA standards referenced in occupational health and safety legislation. To view these standards, go to the CSA home page at **www.ohs.csa.ca** and click the link on the right that says: "View CSA OHS Standards referenced in Canadian regulations."

Doing business online has never been easier

Did you know you can conduct most of your business with WorkSafeBC – a whopping 80 percent of it – online? Reporting your payroll takes less than five minutes when you do it online. If you need to report a workplace injury, save time by reporting it online, and then follow the status of the claim simply by logging into your account. If you're not one of the thousands of customers who are now managing their accounts with us over the Internet, why not try our online services the next time you need to get a clearance letter or make a payment? Visit **WorkSafeBC.com** for more details.

Calendar of events

Fifth Annual Health Care Provider Conference

May 8, 2009

www.worksafebc.com/news_room/conferences/default.asp

National Nursing Conference: Changing the landscape of disability management

May 13, 2009

Vancouver, B.C.

www.changingthelandscape2009.com

Did You Know?

Each year, almost three million days are lost from work due to work-related injuries in B.C. based on our 2007 statistics.

Popular contacts

- Claims Call Centre 604 231-8888, toll-free 1 888 967-5377
- Employer Service Centre 604 244-6181, toll-free 1 888 922-2768
- Prevention Information Line 604 276-3100, toll-free 1 888 621-7233
- Human Resources 604 276-3009, toll-free 1 888 757-5552
- Report fraud 1 877 523-3315
- Teleclaim 1 888 WORKERS (1 888 967-5377)

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